WCS CHROMEBOOK
Start-Up and Support

WCS Chromebooks will be used for all student work in both online and remote environments. For tips for using your WCS Chromebook, please see the ClassLink Dashboard folder called **WCS Chromebook Tips.**

Connecting to Home WiFi
Before using your WCS Chromebook, you will need to connect to your home Wi-Fi network.
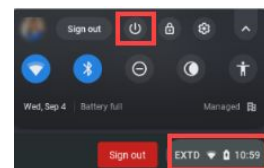1. Select the **Wi-Fi icon** at the bottom right of the screen.
2. Select **Not Connected.**
3. Choose your desired **Wi-Fi network.**
4. Enter your home WiFi **password** and **Connect.**

ClassLink Dashboard
Students will be automatically directed to the ClassLink Dashboard after logging into the Chromebook with their WCS username and password. The ClassLink Dashboard will provide students access to online resources and support. When prompted to verify username and password, it is important to enter this information and **Submit**. Choosing **Cancel** may result in losing access to some applications.

Restarting
For applications to work properly, it is important to do a full restart at least daily. Closing the lid or choosing **Sign Out** is not the same as a full restart. To restart, open the **Quick Settings Panel** in the bottom right of your screen and select the **Power icon.**

Student Username and Password
Parents and Guardians can access their student's username and password by logging into Skyward Family Access (https://skyward.wcs.edu) and going to the **Student Info** tab.

Hardware Support
For all Chromebook hardware support (i.e. will not turn on, keys sticking or not working, screen issues, not charging, will not change between keyboard and tablet mode, mousepad not working, etc.), students or parents can stop by their zoned school during school hours and exchange the Chromebook. A support request does not need to be submitted for these issues.

Software and Student Access Support
Students should access the **Help Desk app** on their ClassLink Dashboard.

Cleaning
To avoid damage, it is very important that you clean your Chromebook with recommended products ONLY. For detailed cleaning instructions, please refer to the **WCS Chromebook Tips folder** on the ClassLink Dashboard.

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